# **Knowle Hill Park Limited - Privacy Policy**

### Effective Date: 1st June 202

This Privacy Policy governs the manner in which Knowle Hill Park Limited collects, uses, maintains, and discloses information collected from residents and visitors of Knowle Hill Park web site.

# **Information We Collect**

We may collect personal identification information from residents and visitors in a variety of ways, including, but not limited to, when they register on our website, fill out a form, or interact with us in connection with other activities, services, features, or resources we make available. Residents and visitors may be asked for, as appropriate, name, email address, mailing address, phone number, and other relevant information.

## **How We Use Collected Information**

Knowle Hill Park Limited may collect and use personal information for the following purposes:

- To personalize user experience: We may use information in the aggregate to understand how our residents and visitors as a group use the services and resources provided on our properties.
- To improve our services: We continually strive to improve our services based on the information and feedback we receive from residents and visitors.
- To send periodic emails: We may use the email address to send information and updates pertaining to resident and visitor inquiries, questions, or other requests.

#### **How We Protect Your Information**

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorized access, alteration, disclosure, or destruction of your personal information and data stored on our properties.

## **Sharing Your Personal Information**

We do not sell, trade, or rent residents' or visitors' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding residents and visitors with our business partners, trusted affiliates, and advertisers for the purposes outlined above.

## **Changes to This Privacy Policy**

Knowle Hill Park Limited has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage residents and visitors to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

## Your Acceptance of These Terms

By using our properties, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our properties. Your continued use of our properties following the posting of changes to this policy will be deemed your acceptance of those changes.

# **Contacting Us**

If you have any questions about this Privacy Policy, the practices of our properties, or your dealings with us, please contact us at:

Knowle Hill Park Limited

2 Park Hill Drive

Cobham

KT11 2FN

Info@KnowleHillPark.co.uk

This document was last updated on 26th April 2024.